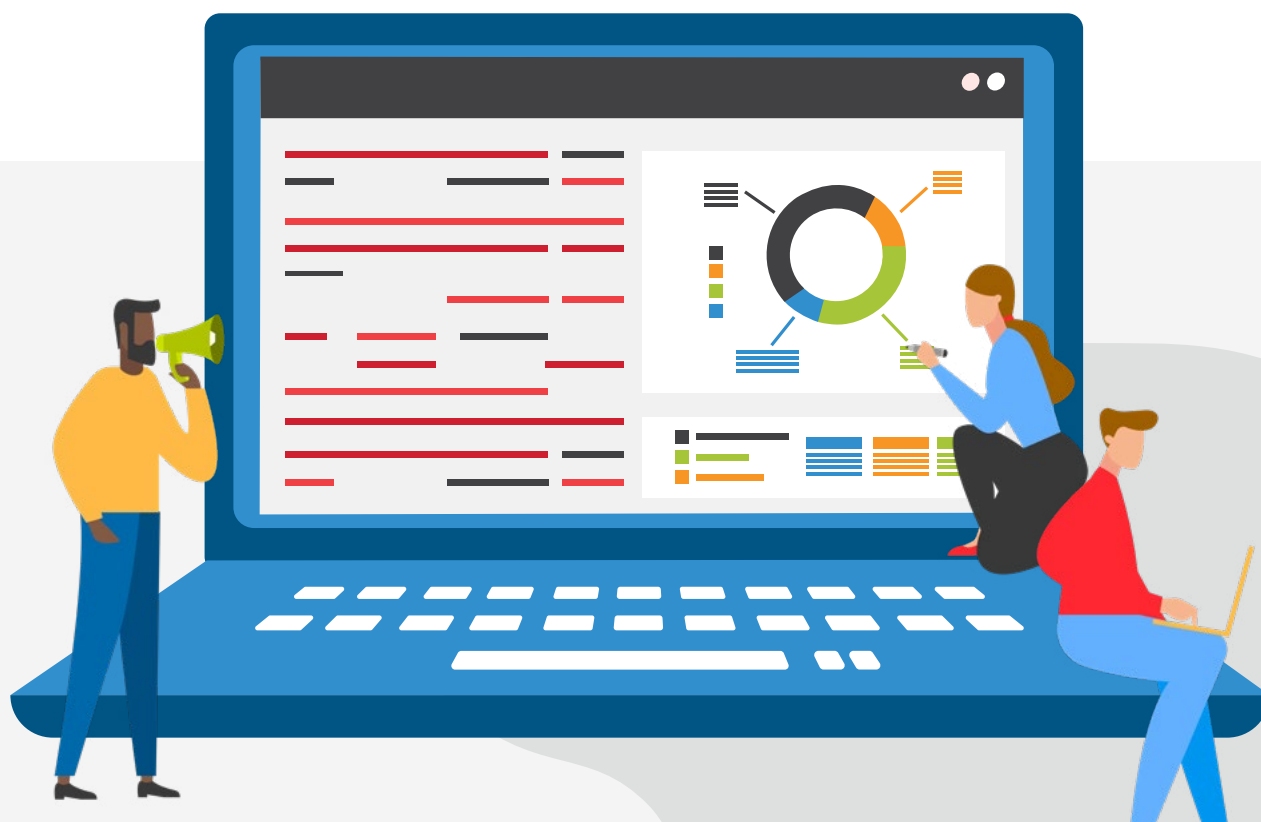


Experience the Latest in Video Accessibility

Transcription, Translation, and Transcoding With CivicPlus[®] Media

Local governments are required by federal law to make their digital content accessible to all residents, including those with visual, auditory, and physical disabilities. Video content is no exception. The U.S. Americans with Disabilities Act (ADA) identifies closed captioning as a best practice for ensuring equitable access to video content. However, ensuring equitable access doesn't stop there.

According to 3Play Media's recent [report](#), transcription is the second most commonly used or desired accessibility service behind closed captioning. At the same time, translation is critical for residents who need content supplied in their primary languages, while transcoding is vital for individuals who need access to content via devices other than computers.

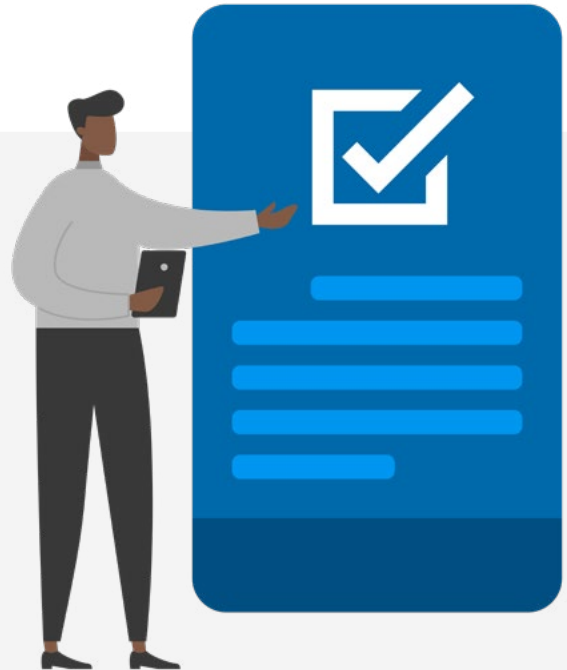




The Good News

CivicPlus® Media not only empowers local governments to record or live stream meetings, it also offers the following accessibility services for on-demand and live-streamed video content:

- **Closed Captioning:** Live and on-demand closed captioning is available with CivicPlus Media to ensure equitable access to your viewers.
- **Transcription:** Delivering a plain-text output that reads fluidly, does not contain time-stamp data, and is instantly ready for download from the public portal media player. This service is available to CivicPlus Media customers with closed captioning.
- **Translation:** Providing expression of the original transcript in the desired target language. This service accommodates a choice of more than 60 different languages.
- **Transcoding:** Converting digital media to maximize the number of compatible playback devices. This service is activated automatically for all CivicPlus Media customers.



A Bonus

CivicPlus Media customers who also leverage direct integrations with CivicPlus Agenda and Meeting Management and Municipal Website solutions can automate and streamline key processes to enhance efficiency, improve compliance with public records laws, increase public transparency, and boost civic engagement

[Contact CivicPlus Today](#)